

# Introduction:

## The Importance of Precision in Project Bidding

In today's competitive construction market, winning bids for large-scale projects requires more than just a competitive price. For contracting firms, success often depends on the proven ability to meet every detail of a project's architectural vision. Material specifications, particularly for highly visible finishes like engineered quartz, are a critical component of this vision. A failure to source a specified design can create significant risk, often leading to a lost contract.



This case study details how a U.S. contracting firm faced such a challenge and, through a collaborative partnership with DragonQuartz, turned a potential roadblock into a bid-winning advantage.

It highlights how our focused Customized Quartz capability provides tangible solutions that help our partners succeed.













# The Challenge:

### A Non-Negotiable Design Requirement

The opportunity was a significant residential development project led by a demanding developer. The architectural plans were precise, calling for a single, specific engineered quartz design to be used throughout all kitchen and bathroom areas.

This design was not merely a suggestion; it was a fundamental element of the project's aesthetic, and the developer was unwilling to accept alternatives.

The contracting firm began the sourcing process and quickly identified a critical issue. The exact Engineered quartz slabs specified in the bid documents were not readily available from their network of domestic suppliers within the project's strict timeline and budget. Offering a "similar" product was not a viable option, as it would signal an inability to meet the client's core requirements.

The firm's entire bid, a substantial and valuable contract, was in jeopardy. They needed a manufacturing partner who could provide a Quartz Fabrication solution that was not just similar, but a perfect aesthetic match to the developer's vision.

### The Solution:

## A Partnership in Precision Customization

Confronted with this challenge, the contractor's project management team engaged with Dragon Quartz. They presented the design challenge to us, seeking a partner who could offer more than just standard products. Our team immediately recognized this as an opportunity to demonstrate our core strength: providing targeted, custom solutions.

The process that followed was defined by collaboration and efficiency. Our R&D team initiated a priority project focused on developing a new design that would meet the client's exact needs. The approach was methodical:

Dragon Quartz's original Sample



First, our technical experts conducted a detailed analysis of the required design's visual characteristics.

They identified the specific background hues, the unique structure of the veining, and the overall pattern density. This foundational step ensured a deep understanding of the target aesthetic.

Next, using one of our own premium-grade materials as a base, the team began the development process. They skillfully adjusted the production formula, testing various compositions to achieve the precise visual texture.

This work was a careful exercise in material science and design, resulting in the creation of a new, unique material that captured the aesthetic the project demanded. Highlighting our efficiency, a large, physical sample of this newly developed High Quality Quartz was produced and ready for the contractor in JUST SEVEN DAYS.









# The Results:

### A Winning Bid and a Strategic Advantage

The customized sample was a resounding success. Upon its presentation, the developer was not only fully satisfied with the perfect design match but also deeply impressed by the contractor's ability to solve such a critical sourcing challenge. This demonstration of resourcefulness and a capable supply chain built significant confidence and became a decisive factor in the developer's final decision.

Consequently, the contracting firm was awarded the project. This crucial win, enabled by our rapid customization, delivered several powerful, long-term benefits:

#### Secured a Valuable Contract:

The firm successfully won a major project, directly contributing to their business growth and reinforcing their position in the market.

### A Proven Competitive Edge:

They established a reputation as a highly capable contractor who could reliably overcome complex specifications, giving them an advantage in future bids.

### A New Strategic Partnership:

The experience solidified their relationship with Dragon

### Customer sample (left), completed sample (right)



#### Fabricated product:



Quartz. They discovered a Trusted Quartz manufacturer who could function as a true solutions provider, opening the door for future collaborations on projects with unique or demanding design needs.

### **CONCLUSION:**

This success story proves that DragonQuartz's Customization Capability is a powerful business tool. It provides our partners with the strategic flexibility needed to navigate complex bids and meet evolving client demands. We are more than a manufacturer who can follow instructions; we are a responsive, solution-driven partner with the deep expertise to help our clients win.

**Download** The Detailed Case Study Do you want to build an exclusive competitive advantage in your market? Let's discuss a strategic partnership program.

Nhat Huy Group is a pioneering manufacturer and exporter of plastic products in Vietnam, established in 2004. We offer a range of high-quality products including mineral powder, filler masterbatch, and PVC compound, serving global markets. Committed to innovation and improvement, Nhat Huy Group is dedicated to providing sustainable, efficient, and environmentally friendly plastic solutions, contributing to community and societal development. Our team of experts is glyways ready to deliver products and services that meet international standards, ensuring maximum satisfaction for our customers.